

Batu, January 3<sup>rd</sup>, 2024  
Nomor : 323032/GTHRB/SM/I/2024

Company : RS. Mata Undaan – Revisi 1  
Contact : Ms. Dyan Kartika Sari  
Position : GM Umum dan SDM  
Address : JL. Undaan Kuilon No.19 , Surabaya  
Phone : +62 -  
Fax : +62 -  
Mobile Phone : +62 812 3085 8383  
Email : [umum@rsmataundaan.co.id](mailto:umum@rsmataundaan.co.id)  
Confirmation : **Room Breakfast + Meeting Package**



Dear Ms. Dyan Kartika Sari,

**Warmest greetings from Golden Tulip Holland Resort Batu!**

Thank you for your kind interest towards Golden Tulip Holland Resort Batu. We are very delighted to learn on your inquiries and look forward to assist you in creating successful and memorable event with us.

Based on your requirements, We have prepared the following arrangements for your review and perusal.

**ACCOMMODATION ARRANGEMENT**

**Check In Date : Saturday, January 13<sup>th</sup>, 2024**

**Check Out Date : Sunday, January 14<sup>th</sup>, 2024**

Type of Room : See Below

Total of Rooms : See Below

Weekend rate :

- Premiere : IDR 1.580.000,- net/pax/day
- Extra Bed : IDR 600.000,- net/pax/day

**THE ABOVE RATES ARE INCLUSIVE OF:**

- 1 (one) night stay at Room Choices
- Welcome Drink upon arrival
- Buffet breakfast at **BRANCHE** for 1 (one) or 2 (two) persons
- Free Wi-Fi in all guest rooms
- Complimentary Mineral Water for 2 (two) bottles
- Tea & Coffee maker facilities in the room
- Personal Safety Box in the room
- 21% Government Tax and Service Charge
- Rate are valid until acceptance of confirmation at the latest on **December 29<sup>th</sup>, 2023**.  
Over the due date Hotel has the right to change the rate accordingly

**Check In Date** : Saturday, January 13<sup>th</sup>, 2024  
**Check Out Date** : Sunday, January 14<sup>th</sup>, 2024  
**Type of Room** : See Below  
**Total of Rooms** : See Below  
**Fullboard rate Premiere** :  
 • Single Occ : IDR 2.000.000,- net/room/day  
 • Twin share : IDR 2.400.000,- net/room/day



**THE ABOVE RATES ARE INCLUSIVE OF:**

- 1 (one) night stay at Room Choices
- Welcome Drink upon arrival
- Buffet breakfast at **BRANCHE** for 1 (one) or 2 (two) persons
- 1 (one) time Buffet Lunch
- 2 (two) time Buffet Coffe Break
- 1 (one) time Buffet Dinner
- Free Wi-Fi in all guest rooms
- Complimentary Mineral Water for 2 (two) bottles
- Tea & Coffee maker facilities in the room
- Personal Safety Box in the room
- 21% Government Tax and Service Charge
- Rate are valid until acceptance of confirmation at the latest on **December 29<sup>th</sup>, 2023**.

Over the due date Hotel has the right to change the rate accordingly

***“ As an effort to provide healthy environment, Golden Tulip Holland Resort Batu is equipped with Hepa-13 Air Purifier in All rooms ; Public Area ; and Restaurants for your well-being”***

**ROOM BLOCK GRADE**

Room Category	January 13 <sup>th</sup> , 2024	January 14 <sup>th</sup> , 2024
Premiere King	3 Room	C / O
Premiere Twin	12 Rooms	C / O
Premiere Holywood ( bed can be switch to king or twin based on guest request )	3 Room	C / O
<b>TOTAL</b>	<b>18 Rooms</b>	<b>C / O</b>

**BANQUET ARRANGEMENT**

**Day 1**

**Date of Function** : Saturday, January 13<sup>th</sup>, 2024  
**Total of Persons** : 33 Persons  
**Venue** : Almere  
**Setup** : TBA  
**Time** : TBA  
**Package** : Fullboard Meeting : IDR. 580.000,- x 3 Persons  
 Include to fullboard meeting package 29 Persons

**Description** :

**Time**                      **Items**                      **Venue**                      **Persons**





**OPTIONAL :**

- Additional Breakfast : IDR. 190.000,- net / pax
- Breakfast for Kids 6 – 11 years : 50% from adult charge
- Breakfast for Kids 0 – 6 years : Complimentary
- Breakfast > 11 years : 100% Charge

Final attendance numbers must be notified to the Hotel at least 7 (seven) business days prior to your event. The client agrees to pay the guaranteed numbers stipulated in this agreement upon acceptance, or the actual numbers of attendees at the event whichever is greater.

Any additional requirement of function space usage or equipment, can be provided subject to availability with 48 (forty-eight) hours notification prior to the event and additional charges will be applied accordingly.

All function prices quoted in this confirmation are stated in IDR. If necessary, the Hotel will claim from the Company any loss on the exchange arising from accounts being settled in other currencies. All rates are inclusive 21% service charge and prevailing government taxes.

**PAYMENT ARRANGEMENT ROOM**

Type	Number of Rooms / Persons	Payment Arrangement	TOTAL
Premiere Room Jan 13-14, 2024	3 rooms	IDR. 1.580.000 x 3 rooms x 1 night	IDR. 4.740.000,-
Fullboard Single Jan 13 - 14 2024	1 room / 1 pax	IDR. 2.000.000 x 1 room x 1 night	IDR. 2.000.000,-
Fullboard Twin share Jan 13-14, 2024	14 rooms / 28 Pax	IDR. 2.400.000 x 14 rooms x 1 night	IDR. 33.600.000,-
Fullboard meeting only Jan 13, 2024	3 Pax	IDR. 580.000 x 3 Pax x 1 Day	IDR. 1.740.000,-
<b>GRAND TOTAL</b>			<b>IDR. 42.080.000,-</b>

**CONFIRMATION & PAYMENT POLICY:**

- Confirmation of guaranteed number of guest room's requirement, including rooming list, type of rooms, rate classifications and number of nights for each type of room accompanied by a full rooming list to be received by the Hotel latest **January 4<sup>th</sup>, 2024** ,If the number of person is more than the guaranteed numbers, then the client will be charged for actual number of person guaranteed number.
- If the room key was not return to Front Office, hotel will be charge IDR. 50.000,-nett/key
- **DP 50% should be paid on January 4<sup>th</sup>, 2023**
- **Rest Payment should be paid on January 13<sup>th</sup>, 2023**
- **Should payment not be received within 2 ( two ) weeks, the hotel reserves the right to add a penalty fee of 0,1% per day from the total amount invoice.**
- The Hotel will only amend or change any arrangement requested by the authorized contact person and organizer / company if the Hotel receive a written amendment letter
- Any reduce / adjustment for total guarantee room booking will be charged based on total payment. And the Hotel has the right to resell the room or meeting space to another party.
- Unless previously agreed by the Hotel and the applicable corkage rate, no food and beverage shall be allowed to be brought or consumed in the hotel premises.
- Any promotion materials and display cannot be posted, tacked, nailed, screwed or attached on coloumns, wall, floor or other parts of the hotel's building or furniture and agree not to

smoke in prohibited area and that will be charged IDR 2.500.000,- in case we found guest smoking in the room.

- All payment should be made to the following account:

**Company Name** : PT. Agung Alam Asri  
**Bank Account** : Bank Mandiri  
**Bank Address** : Wahid Hasyim Malang  
**Numbers** : 14400.77.75788.5  
**Swift Code** : BMRIIDJA

### **NO SHOW / CANCELLATION POLICY:**

- Please address any cancellation notification by email directly to [adosm@gthollandresortbatu.com](mailto:adosm@gthollandresortbatu.com) and don't forget to cc also to our reservation [reservation@gthollandresortbatu.com](mailto:reservation@gthollandresortbatu.com)
- Upon any cancellation made within 90 to 30 days prior to arrival date, a cancellation fee will be charge 50% from every room cancelled
- Upon any cancellation made within 30 to 14 days prior to arrival date, a cancellation fee will be charge 75% from every room cancelled
- Upon any cancellation made within 14 days to 1 day prior to arrival date, a cancellation fee will be charge 100% from every room cancelled
- **Last minute cancelation due to covid reasons all payment are non – refundable**
- In the event of no show, will hold responsibility to submit full payment for total reserved length of stay of every no show room
- Force majeure, an Act of GOD, civil disorder, war our labor dispute no cancellation fees will be due.

### **CHECK IN & CHECK OUT TIME:**

- Check in time is at 15.00. Any early check in request will subject to room availability
- Check out time at 12.00. Any late check out request will subject to room availability
- Late check out until 16.00 will be charge at 50% of 1 night room rate
- Late check out after 16.00 will be charge at full 1 (one) night room rate

### **RATE CONFIDENTIALITY:**

All rates should not be disclosed, directly or indirectly, unless explicit written approval is given by the Hotel.

### **CONTRACT DUE DATE:**

Please note if you want to establish a group block please reconfirm the above by countersigning this agreement prior to the contract due date of **January 4<sup>th</sup>, 2024**

Should there be any changes or should you need further assistance, please do not hesitate to contact us:

### **CONTACT DETAILS:**

#### **SALES & MARKETING**

Eka Deviyanti

Asst. Dosm

Golden Tulip Holland Resort Batu

Tel: +62 341 330 20 00 Fax: +62 341 330 20 20

Mobile Phone: +62 812 1628 8152

Email: [adosm@gthollandresortbatu.com](mailto:adosm@gthollandresortbatu.com)

Or






## RESERVATION

Golden Tulip Holland Resort Batu

Tel: +62 341 330 20 00 Fax: +62 341 330 20 20

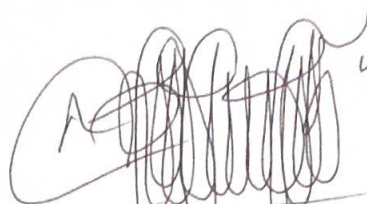
Email: [reservation@gthollandresortbatu.com](mailto:reservation@gthollandresortbatu.com)

Signed on Behalf of,  
Golden Tulip Holland Resort Batu



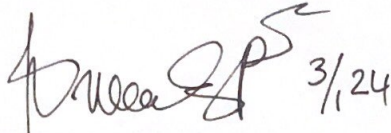
**Name** : Eka Deviyanti  
**Title** : Asst. Dosm  
**Date** : January 3<sup>rd</sup>, 2024

Approved by,



**Name** : Endah Retnowati  
**Title** : Director of Sales & Marketing  
**Date** : January 3<sup>rd</sup>, 2024

Approved by,



**Name** : Debby Resnatari  
**Title** : General Manager  
**Date** : January 3<sup>rd</sup>, 2024

Agreed with signature,

**Name** :  
**Title** :  
**Date** :

